

Adult Safeguarding Policy

Lindal and Marton Parish Council understands that safeguarding means protecting an adult's right to live in safety, free from abuse and neglect.

Members should be aware of the different forms of abuse: physical, emotional, and sexual abuse, bullying, financial and/or material abuse, together with neglect or self-neglect. Additional forms of abuse include discrimination, institutional or organisational discrimination; domestic abuse, modern slavery, attempts to radicalise for terrorism,

Lindal and Marton Parish Council is happy to work with other organisations to prevent and stop both the risks and experience of abuse or neglect, and at the same time making sure that the adult's wellbeing is promoted including, where appropriate, having regard to their views, wishes, feelings and beliefs in deciding on any action. This must recognise that adults sometimes have complex interpersonal relationships and may be ambivalent, unclear or unrealistic about their personal circumstances.

Members of **Lindal and Marton Parish Council** should be aware that the adult may say or do things that hint that all is not well. It may come in the form of a complaint, or an expression of concern. All members should understand what to do, and where to go locally to get help, support and advice.

Any Member who suspects that an adult is or is at risk of, being abused or has safeguarding needs should raise the matter immediately with the Chair, or with the local Adult Care Service.

Early sharing of information is the key to providing an effective response where there are emerging concerns. To ensure effective safeguarding arrangements no Member should assume that someone else will pass on information which they think may be critical to the safety and wellbeing of the adult.

It is good practice to:

- Inform the adult of the action **Lindal and Marton Parish Council** proposes to take;
- Seek their agreement for any referral;
- Ensure that they are kept informed about what will happen next, so they can be reassured about what to expect;
- Endeavour to ensure that they are safe and supported before proceeding with any other action;
- Inform the adult if **Lindal and Marton Parish Council** is planning to seek advice from or report concerns to an external agency.

A written record must be kept of any concern regarding an adult with safeguarding needs. This must include details of the person involved, the nature of the concern and the actions taken.

The recordings must be signed and dated. All records must be securely and confidentially filed.

Reporting

Report abuse or neglect by telephone or email using the details below.

Local Adult Social Care Offices (updated 23/03/2020)**Furness**

4th Floor, Craven House, Michaelson Road, Barrow in Furness, LA14 1FD.

Tel: 0300 303 2704

Opening Hours: Mon – Thurs: 9am – 5pm; Friday 9am – 4.30pm

Out of these hours please call: 01228 526690

The Area Contact will pass on reported concerns to the Cumbria Safeguarding Adults Team who will make a decision regarding the best course of action. In certain circumstances another appropriate authority may need to be involved, e.g. Adult Social Care, Police, Health and Safety Executive, etc. If this is the case their involvement will be coordinated by the Cumbria Safeguarding Adults Team.

For emergencies **outside normal office hours**, please contact the **Emergency Duty Team (Adult Social Care) 01228 526690**.

There are some cases that require an urgent response

- If you suspect a serious criminal act has taken place, telephone 999. Tell them if you think it might be adult abuse.
- If the individual is injured seek immediate medical treatment. Tell the ambulance personnel or A&E staff that this is a potential adult abuse situation.

If at any time you become concerned that a Child might be at risk you need to follow the BC&LHS Child Protection and Safeguarding Policy.

Stage 1 Raising an Alert

Raising an Alert: Anyone who becomes aware of concerns of Abuse must report those concerns as soon as possible and in any case within the same working day to the relevant manager identified in their agency procedures.

Stage 7 Review

The purpose of the Review is to check if the agreed actions in the Safeguarding Plan have taken place and whether any further action is needed.

At the conclusion of an investigation or at a Case Conference, a decision should be made of whether the Safeguarding plan should be reviewed within the Safeguarding Process. This should be the case whenever there is on-going risk of harm from Abuse.

The frequency of the review should be decided based on the situation and level of risk.

Stage 6 Case Conference / Safeguarding Planning Meeting

Co-ordinating a multi-agency response to the risk of abuse that has been identified. All information gathered during the investigation will be presented at a **Multi-Agency Safeguarding Planning Meeting** where, if appropriate, a **Safeguarding Plan** will be agreed. The meeting and the Plan will be recorded on the correct template.

Stage 5 Investigation

Co-ordinating the collection of information about abuse or neglect that has occurred or might occur. This may include a criminal or disciplinary investigation.

- Establish matters of fact
- Provide a professional analysis of risk
- Provide rationale and inform decisions about any follow up action
- Produce a report

Adult Safeguarding

Safeguarding Duties apply to an adult who:

- Has needs for care and support
- Is experiencing, or is at risk of abuse or neglect and
- As a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect

Abuse or neglect includes:

- Physical abuse
- Psychological Abuse
- Domestic Violence
- Sexual abuse
- Financial and material abuse
- Modern Slavery
- Discriminatory abuse
- Neglect or acts of omission
- Organisational abuse
- Self neglect

Care Act 2014

Stage 2 Reporting an alert / Duty to Enquire

Enquiry: the local authority must make enquiries, or require another agency to do so, whenever abuse or neglect are suspected in relation to an adult with care and support needs.

Gathering information about a concern by consulting agencies and undertaking a further risk assessment.

Upon receiving a Referral, Adult Social Care must gather as much information as possible from the relevant multi-agency partners, the adult concerned and previous records

Stage 3 Assessment / Applying Thresholds

The Local Authority Adult Social Care manager will make the following decisions and take the following actions about the Referral. This is called the decision stage and should occur within one working day of receiving the alert

- Is the referral appropriate?
- Should a safeguarding enquiry proceed?
- If not, what other routes of referral or action would be appropriate and who would initiate these?

Stage 4 Strategy discussion or meeting

Formulating a multi-agency plan for assessing the risk, addressing any immediate protection needs and agreeing a plan for any further investigation or assessment.

This may be in the form of a meeting or by telephone contact, depending on the urgency of the situation.

Decisions and actions:

- Who will lead the investigation?
- Ensure a robust plan is in place to safeguard any adults with care and support needs who may be at risk

Minutes of the meeting must be recorded on the correct template.

Closure to Adult Safeguarding Process

Recording and monitoring the Safeguarding Adults process and its outcomes.

The aim is to establish:

- With the person to what extent their anticipated outcomes have been achieved
- What difference did the safeguarding process make?